

Metric and Description	Hospital or Ambulatory	Status of Data/Timeline
JCAHO Core:		
1-4. JCAHO Measures: Acute Myocardial Infarction, Heart Failure, Pneumonia	Hospital	Completed
Cost Accounting		
5. Clinical Variance Analysis	Ambulatory	Completed
Trigger Tool Report		
6. Triggers and Adverse Events	Hospital	Completed
Process Adoption		
7. Provider/Prescriber Orders: Percent of all orders entered	Hospital and Ambulatory	Completed
8. Alerts Fired - Adverse Drug Event Related Decision Support Alerts	Hospital and Ambulatory	Completed
9. Average time to Release a Patient's Bill (Hospital) and Days to Post (Ambulatory)	Hospital and Ambulatory	TBD
10. Average Turn Around Time for Stat Radiology Test Results	Hospital	Completed
11. Diabetes Metric #1: Rate of Hemoglobin A1<7	Ambulatory	Completed
12. Diabetes Metric #2: Diabetes Patients with LDL<100	Ambulatory	Completed
Satisfaction		
13. Patient Satisfaction - Care Coordination	Hospital	Completed
14. Patient Satisfaction - Nursing Dimension	Hospital	Completed
15. Patient Satisfaction - AMC	Ambulatory	Completed
Financial		
16. Total Days in Accounts Receivable	Hospital and Ambulatory	Completed
17. Denials	Hospital and Ambulatory	Hospital - Completed; AMC - TBD
18. Data Quality Related Payment Delays	Hospital and Ambulatory	Hospital - Completed; AMC - TBD
19. Co-Pay Potential	Ambulatory	Completed